



ISO 9001:2008

Ankit Consultancy Pvt. Ltd.

CIN NO.: U74140MP1985PTC003074

ITL Industries Ltd.

(Complaint status from 01.07.2019 to 30.09.2019)

Cumulative number of complaints received as at the end of the quarter					
Type II	Type III	Type IV	Others	Total	
B	C	D	E	F=B+C+D+E	
1	1	0	0	2	
1	1	0	0	2	
Cumulative number of complaints resolved at the end of the quarter					
Type II	Type III	Type IV	Others	Total	
G	H	I	J	K=G+H+I+J	
1	1	0	0	2	
1	1	0	0	2	
Number of complaints pending as at the end of the quarter					
Type II	Type III	Type IV	Others	Total	
L	M	N	O	P=L+M+N+O	
0	0	0	0	0	
0	0	0	0	0	
Number of complaints pending >30 days from the date of receipt					
Type II	Type III	Type IV	Others	Total	Reason for pending >30 days and action proposed for resolving
Q	R	S	T	U=Q+R+S+T	V
0	0	0	0	0	N.A.
0	0	0	0	0	

For Ankit Consultancy Pvt. Ltd.,

CS Saurabh Maheshwari
(Compliance Officer)

Date: 07.10.2019